Registration: All applications to register for the Henry Schein (HS) Events are subject to availability and you making full payment.

Henry Schein reserves the right to refuse any application to register, attend or participate at the Event/s. Henry Schein's decision is final and not subject to challenge. Henry Schein is not required to provide reasons for refusal of an application.

All fully paid registrations may be transferable to other persons from the same member organisation. Transfer requests must be made in writing to the Henry Schein contact information stated below and include the full name of replacement person, their title, contact phone number and email address. All other registration details will be assigned to the new person unless otherwise specified.

Delegate passes: Delegate passes issued for use at the Events are valid for the named attendee only. You may be asked for photographic ID during the event. If you are unable to provide identification which matches your Delegate pass you may be asked to leave the event.

Prices and payment: Our prices for attending the events are set out on the relevant online registration booking form or can otherwise be obtained from Henry Schein upon request or from our website. Prices may be subject to change from time to time.

Payment is required in full and up-front. A confirmation email and Tax Invoice will be sent upon receipt of registration. If full payment has not been received delegates will not be able to join the event.

Further copies of Tax Invoices will be provided at Henry Schein's discretion.

Cancellation policy: If you can no longer attend the event for any other reason including personal reasons or you change your mind, you may cancel your registration by providing written notice in an email

to <u>events@henryschein.com.au</u> Henry Schein's refund policy is as follows:

- Cancellations made in writing received 30 days prior to the event will receive refund of registration fee less a 10% administration fee
- Cancellation made in writing received 15 days prior event will receive a 50% refund of registration fee
- Cancellation made in writing received before 7 days of an event will receive 25% refund of registration fee.

Cancellation made less than 7 days will not be entitled to any refund if the reason is change of mind.



Changes to the event: It may be necessary for reasons beyond Henry Schein's reasonable control to make cancellations, substitutions and alterations to the speakers, topics and schedule of the Event. Henry Schein reserves the right to do this at any time.

Notice of any changes will be announced on the Dental Education Hub webpage and/or the Event. Such changes do not constitute a breach of contract by Henry Schein and do not trigger any liability.

If we alter the time and/or location of the event, we will provide you with notice of the same and will offer you the choice of either a refund or the opportunity to attend the event as varied.

Travel and accommodation: Registration does not include accommodation or transport to and from the event. All transport and accommodation arrangements, including any cancellations, are the responsibility and cost of the Delegate.

Privacy: Henry Schein will collect, store, and handle personal information about Delegates (including full name, organisation, state, and email) in accordance with <u>Henry Schein's Privacy policy</u>.

Personal information collected from Delegates will only be used for the purposes for which it is being collected including:

- planning the event;
- processing and managing your registration and associated administration (such as hospitality, events etc) including correspondence with you;
- analysis of attendance statistics for events evaluation purposes; and
- to enable Henry Schein to comply with any statutory or other legal obligation.

Delegate's information may also be kept on file by Henry Schein and provided to Henry Schein's related entities, business partners, sponsors and other third parties for marketing purposes and to enable dissemination about forthcoming conferences, events and other related goods and services. You may be contacted by email, SMS/MMS, mail, social media and telephone.

Please advise HENRY SCHEIN during the registration process or by emailing <u>events@henryschein.com.au</u> if you do not consent for your details to be kept or used for such additional purposes.



Speakers and presenters: The event may include the use of guest speakers and presenters.

These guest speakers and presenters are not employees of Henry Schein and any views they express at the events are entirely their own.

Henry Schein also cannot accept liability for advice given, or views expressed, by any guest speaker or presenter at the Event or in any material provided to Delegates.

Photography, media, and intellectual property: By attending the event, you acknowledge that you may be filmed, recorded and/or photographed by Henry Schein, the media, or any other party.

You grant Henry Schein, the right to use your image and likeness for marketing and promotional purposes, unless you specifically request removal of the photo or video in writing.

All rights in all presentations, documentation and materials published or otherwise made available as part of the event are owned by Henry Schein or are included with the permission of the owner of the rights. All such material is protected by the Copyright Act 1968 (Cth) and other international copyright and intellectual property laws.

You may only use the materials and content for your own private non-commercial use. No part of the materials and content covered by copyright should be copied, reproduced, modified, distributed, transmitted, or republished in any form or by any means without the express written permission of Henry Schein.

Venue rules: All Delegates are required to observe and comply with any safety advice, site signage, alcohol consumption and security requirements of the venues.

Liability: To the maximum extent permitted by law, Henry Schein is not responsible or liable in negligence, contract, tort or howsoever arising if you or any other person incurs, experiences or suffers an accident, direct or indirect loss including to property or person, damage, fatality, injury, psychological injury, inconvenience, loss of enjoyment, disappointment or health related issue whatsoever whilst in transit to or from the event and/or at the event.

You fully and finally release and discharge Henry Schein from any liability, claim, action, right or entitlement whatsoever that you have or may have against us whether known or unknown, accrued, contingent or inchoate arising out of, concerning or relating to the Event.



Under circumstances where our liability cannot be excluded, liability is limited to the Registration fees.

Nothing in these T&Cs are intended to exclude, restrict, or modify any term, condition, warranty, guarantee, right or remedy (including but not limited to a guarantee under the Australian Consumer Law) which cannot lawfully be excluded, restricted or modified.

Force majeure: Henry Schein will not be held responsible for any delay or failure in performance of its obligations under the T & Cs to the extent such delay or failure is caused by fire, flood, strike, civil, governmental or military authority, acts of God, acts of terrorism, acts of war, epidemics, the availability of the Venue or other similar causes beyond its reasonable control and without the fault or negligence of Henry Schein, its agents or employees.

Miscellaneous terms: These T&Cs are governed by the laws of the Australian Capital Territory (ACT). You irrevocably submit to the exclusive jurisdiction of the courts of the ACT.

These T&Cs contain the entire agreement and understanding between us and supersede all prior agreements, understandings, or arrangements (both oral and written) relating to the subject matter of these T&Cs.

HS contact information: Registration queries, cancellations and transfers should be made to Henry Schein Events team via email <u>events@henryschein.com.au</u> or by calling 1300 302 421.

COVID - Safe requirements: By registering for and attending the Events you acknowledge that HENRY SCHEIN cannot guarantee that it is or will remain a COVID-19 free area. You agree to assume responsibility for you own well-being.

You also acknowledge that one or more local, state or federal government directions, public health orders, rules, regulations, guidelines, requirements or restrictions (Public Health Directions) may be in force regarding COVID-19. You will be required to comply with all such Public Health Directions and any other COVIDsafe rules or requirements advised by Henry Schein the Event venue(s).

